

This survey is designed to assess the use of the Internet among undergraduates at the University of California at Berkeley.

Please answer as completely and thoroughly as possible. Circling all applicable answers or write in your own. Please answer all questions unless otherwise instructed. Additional comments are always welcome. "Don't know" or "Not relevant" are acceptable answers to any question.

1. Gender: **M** **F**
2. What year were you born? _____
3. How much was your family's annual income when you were in high school?
\$0-25,000 **\$26-50,000** **\$51-75,000** **\$76-100,000** **\$100,000+**
4. When others are asked to describe you, which term might they use?
Black **White** **Asian** **Indian** **Latino**
Other: _____
5. What was your first semester at Cal (i.e., Sp 96) _____
5a. Did you study anywhere else after high school? **Y** **N**
5b. If yes, where and for how long? _____
6. What is your [intended] major[s] _____
7. How often do you [indicate (A) for never, (B) for 1-3 times a month, (C) for 1-3 times a week, or (D) for 1-3 times a day]:
7a. Read a magazine? **A** **B** **C** **D**
7b. Read a newspaper? **A** **B** **C** **D**
7c. Watch TV? **A** **B** **C** **D**
8. How much science fiction did you read as a child?
None **A little** **A lot** **Don't remember**
8a. What was your favorite book or author? _____
9. How often did you play video games as a child?
Never **A few times** **Often** **Don't remember**
10. How old were you when you first used a computer at home? _____
10a. What did you use it for? _____
11. What grade were you when you first used a computer at school? _____
11a. What did you use it for? _____
12. Do you currently own your own **PC** **Mac** **Other computer:** _____ **No computer**
12a. Does it have a modem? **2400 or 9600baud** **14,400** **28,800** **none**
- 13a. If you have a computer, what is the main reason you do?
School **work** **Starting a business** **Convenience** **Games**
Wanted to learn to use one **Other:** _____
- 13b. If you don't have a computer, what is the main reason you don't?
No use for one **Cost** **Don't know how to use one**
Have access to another **Other:** _____
14. How often do you use a computer for [indicate (a) for never, (b) for 1-3 times a month, (c) for 1-3 times a week, or (d) for 1-3 times a day]:
14a. Word Processing **A** **B** **C** **D**
14b. Databases or spreadsheets **A** **B** **C** **D**
14c. Programming **A** **B** **C** **D**
14d. Games **A** **B** **C** **D**
14e. Telecommunications **A** **B** **C** **D**
14f. Other: _____ **A** **B** **C** **D**
15. What best describes how you learned to use a computer?
Can't use **Self-taught from manuals** **Self-taught through trial and error**
Took a computer class **Parents taught** **Friends taught**
Learned from a non-computer class at Cal **Required in high school**
Other: _____

16. How familiar are you with the Internet?
Never used Used once or twice Beginning to use it more Frequent User
17. What year did you first use the Internet? _____
18. Do you want to use the Internet more? **Y N**
 18b. Why or why not? _____
19. Do you have an Internet account? **Y N**
 19a. Is your account on (circle all that apply)
Uclink1 Uclink2 or 3 Uclink4 soda.csua ocf
garnet, violet, or CMSA another campus server: _____
An Internet service provider (i.e., Netcom): _____
A commercial service (i.e., Prodigy, AOL): _____
 19b. Is your account a temporary class account? **Y N**
20. Is your account strictly for email? **Y N Don't know**
21. Do you have a SLIP, PPP, or Ethernet connection? **Y N Don't know**
22. Do you have a homepage? **Y N Don't know**
23. What do you use or think you would use when you use the Internet (circle all that apply)?
email newsgroups World Wide Web CUSeeMe Gopher
MUDs, MOOs, etc. IRC finger ping telnet, rlogin FTP
Talk Mailing lists Other: _____
24. If you do use the Internet, please indicate how often you use it for each of the following [indicate (A) for never, (B) for 1-3 times a month, (C) for 1-3 times a week, or (D) for 1-3 times a day]:
 If you don't use the Internet, please indicate what you use instead:
- | | | | | | |
|--|----------|----------|----------|----------|-------|
| 24a. look at government documents | A | B | C | D | _____ |
| 24b. read campaign literature | A | B | C | D | _____ |
| 24c. buy anything | A | B | C | D | _____ |
| 24d. sell anything | A | B | C | D | _____ |
| 24e. keep in touch with friends | A | B | C | D | _____ |
| 24f. keep in touch with relatives | A | B | C | D | _____ |
| 24g. keep in touch with neighbors | A | B | C | D | _____ |
| 24h. keep in touch with co-workers | A | B | C | D | _____ |
| 24i. keep in touch with classmates | A | B | C | D | _____ |
| 24j. do library research | A | B | C | D | _____ |
| 24k. renew library books | A | B | C | D | _____ |
| 24l. visit museums | A | B | C | D | _____ |
| 24m. find out about news events | A | B | C | D | _____ |
| 24n. find out the weather | A | B | C | D | _____ |
| 24o. find out about other places | A | B | C | D | _____ |
| 24p. help with your hobbies | A | B | C | D | _____ |
| 24q. meet people | A | B | C | D | _____ |
| 24r. How do you use the Internet for this? _____ | | | | | |
| 24s. instead of the telephone | A | B | C | D | _____ |
| 24t. instead of a newspaper | A | B | C | D | _____ |
| 24u. instead of watching TV | A | B | C | D | _____ |
| 24v. instead of writing letters | A | B | C | D | _____ |
| 24w. instead of a fax machine | A | B | C | D | _____ |
25. How else have you used the Internet? _____
26. If you see a URL in an ad or a commercial, do you
Always check it out Sometimes check it out Usually ignore it
Not know what a URL is
27. If the Internet disappeared tomorrow, how would your life be affected? _____

28. What year did you first hear about the Internet? _____
- 28a. From whom or where?
- Friends Family Teachers TV, newspapers, etc. Other: _____**
29. Did you first use the Internet because you heard it being talked about in mass media? **Y N**
30. How many classes have you had at Cal that required using the Internet? **0 1-2 3+**
- 30a. Did you need (circle all that apply if different for multiple classes)
- Only email Email and newsgroups**
Email, newsgroups, world wide web exploration
All of the above and to make your own homepage Other: _____
- 30b. Was there adequate instruction? **Y N Yes, but didn't need it**
- 30c. Were these classes your first exposure to the Internet? **Y N**
- 30d. If yes, did you continue to use the Internet? **Y N**
- 30e. Why or why not? _____
31. How many classes did you have in high school that required using the Internet? **0 1-2 3+**
- 31a. Did you need (circle all that apply if different for multiple classes)
- Only email Email and newsgroups**
Email, newsgroups, world wide web exploration
All of the above and to make your own homepage Other: _____
- 31b. Was there adequate instruction? **Y N Yes, but didn't need it**
- 31c. Were these classes your first exposure to the Internet? **Y N**
- 31d. If yes, did you continue to use the Internet? **Y N**
- 31e. Why or why not? _____
32. How many jobs have you had that require using the Internet? **0 1-2 3+**
- 32a. Did you need
- Only email Email and newsgroups**
Email, newsgroups, world wide web exploration
All of the above and to make your own homepage Other: _____
- 32b. Was there adequate instruction? **Y N Yes, but didn't need it**
- 32c. Were these jobs your first exposure to the Internet? **Y N**
- 32d. If yes, did you continue to use the Internet? **Y N**
- 32e. Why or why not? _____
33. How many of your friends use the Internet?
- None A few Most**
- 33a. Do you have a friend you can go to for computer help? **Y N**
- 33b. Do friends come to you for help? **Y N**
- 33c. Did you first use the Internet to keep in touch with friends? **Y N**
- 33d. If yes, did you continue to use the Internet? **Y N**
- 33e. Why or why not? _____
34. Does your family use the Internet? **Y N**
- 34a. Who uses it and for what? _____
- 34b. Did your family teach you to use the Internet? **Y N**
- 34c. Did you teach your family to use the Internet? **Y N**
- 34d. Did you first use the Internet to keep in touch with your family? **Y N**
- 34e. If yes, did you continue to use the Internet? **Y N**
- 34f. Why or why not? _____
35. If there was another reason that you first used the Internet, what was it? _____
- 35a. Did you continue to use the Internet? **Y N**
- 35b. Why or why not? _____

36. How often do you use the computer labs at school? [indicate (A) for never, (B) for 1-3 times a month, (C) for 1-3 times a week, or (D) for 1-3 times a day] A B C D

36a. What is the main reason you would use the labs?
Conveniently located Convenient hours Don't have your own computer
Low cost Other: _____

36b. What is the main reason you would not use the labs?
Inconveniently located Inconvenient hours Don't need to
Too crowded Other: _____

37. What other school computer resources do you use (circle all that apply)?
Modem pools Software Instructional classes
Technical support Other: _____

37a. What is the main reason you use these resources?
No other option Low cost Convenient access Other: _____

37b. What is the main reason you would not use these resources?
Don't need to Too crowded Inconvenient access Other: _____

38. Would you use the Internet if you had to pay for it? Y N

38a. How much would you pay per month? _____

39. How easy is it to look for information on the Internet?
Very easy Somewhat easy Somewhat difficult Very difficult

40. How much fun do you think the Internet can be?
A lot of fun Somewhat fun More irritating than fun Very irritating

41. How useful to you feel the Internet is?
Very useful Somewhat useful Somewhat not useful Very not useful

42. How easy do you think it is to learn to use the Internet?
Very easy Somewhat easy Somewhat difficult Very difficult

42a. What makes it hard? _____

42b. What makes it easier? _____

43. What are factors that you think might make other people use the Internet? Circle the ones that have affected you.

44. What are factors that you think might prevent other people from using the Internet? Circle ones that have affected you.

45. Do you think people will need to use the Internet in the future? Y N

46. Do you think people already need to use the Internet? Y N

46a. Why? _____

47. Any additional comments?

Please make sure you have filled out both sides of every page.

Thank you for your cooperation. If you need more time to finish the survey, please return it to class on Thursday.